Welcome to Coherus COMPLETE™

Patient Access & Reimbursement Support Services
Overview of Coherus COMPLETE™

Coherus COMPLETE™ provides a suite of patient support services and programs designed to assist with patient access.

Reimbursement support provided by Patient Access Specialists
- Product-specific benefit verification
- Comprehensive prior authorization (PA) services—coverage, coding, and reimbursement education
- PA and claims appeal processes
- Investigating alternative financial support through independent foundations for eligible patients

Patient support through financial assistance programs
- The Coherus COMPLETE™ Co-Pay Assistance Program
- The Patient Assistance Program (PAP)

Access support to simplify program utilization
- The Coherus COMPLETE™ Provider Portal
- The Product Replacement Program
- Field Reimbursement and Patient Access Specialists
Reimbursement Support Services

Insurance Benefit Verification and Coverage Assessment
• Provides comprehensive product-specific coverage assessments
• Determines insurance eligibility based on a patient’s benefit plan and payer policy

Comprehensive Prior Authorization (PA) Services
• Identifies payer PA requirements
• Assists in PA submissions
• Provides pre-populated* payer and pharmacy PA forms when necessary
• Tracks PA determinations with payers

Coding and Billing Support
• Provides product-specific coding support
• Assists with claims submission questions

Claims and PA Appeals Support
• Provides payer guidance for PA or claims denials
• Provides guidance on the appeal submission process*
• Monitors the appeal request

Alternative Funding Support
• Investigates alternative financial support through independent foundations for eligible patients

*Pre-populated forms only provide patient and provider demographic information. They do not fulfill clinical requirements that are to be provided by physician.

Patient Support Services & Programs

The following programs help ensure that patients have access to UDENYCA™ (pegfilgrastim-cbqv):

The Coherus COMPLETE™ Co-Pay Assistance Program†
• The Coherus COMPLETE™ Co-Pay Assistance Program reduces out-of-pocket costs for patients who are commercially insured

- No physical co-pay card is required
- Reimbursement via electronic remits
• Through Coherus COMPLETE™, Patient Access Specialists will help eligible patients enroll in the Co-Pay Assistance Program

Patient Assistance Program‡
• UDENYCA™ can be provided at no cost to patients with financial hardship who meet program eligibility criteria

†Coherus BioSciences™ reserves the right, at its sole discretion, to discontinue the Co-Pay Assistance Program and the Patient Assistance Program or may revise, change, or terminate these programs at any time.
‡Limitations apply. Patients are not eligible if prescriptions are paid, in whole or in part, by any state or federally-funded program, including but not limited to Medicare (including Part D, even in the coverage gap) or Medicaid, Medigap, VA, DoD, or TRICARE, or indemnity health insurance plans that do not cover prescription drugs, or HMO insurance plans that reimburse the patient for the entire cost of his or her prescription drugs, or where prohibited by law. Program enrollment lasts for 1 year. Patients are eligible for reenrollment 90 days prior to the enrollment expiration date.
Access Support Services & Programs

The Coherus COMPLETE™ Provider Portal
- Provides a single repository for all programs with streamlined electronic services to ease the administrative burden

Product Replacement Program
- Enables the practice to receive replacement product in the event of a qualifying claim denial*

Field Reimbursement Specialists
- Work directly with providers to solve complex reimbursement issues
- Provide education on billing, coding, payer policies, and the provider portal

* A qualifying claim denial occurs when the provider has followed and documented the approved process.

Get Started With Coherus COMPLETE™

Enrolling patients online through www.CoherusCOMPLETE.com streamlines the treatment approval process getting patients to treatment faster.

The Coherus COMPLETE™ Provider Portal streamlines the process:
- Simplifies enrolling and managing patients’ status
  - Customized pre-populated data fields
  - Electronic upload of patient documentation
  - Electronic signatures expedite consents
  - Real-time tracking of approval status
  - Fewer errors that delay benefits
- Improves communication with Patient Access Specialists
  - Secure, direct access to Patient Access Specialists

To initiate the enrollment process:

2. Select Patient Enrollment and complete the enrollment form.
3. Before submitting an enrollment form, the attestation and signature options need to be appropriately selected.
4. Click the Save and Leave button to send forms.
Coherus COMPLETE™ Is Designed to Make UDENYCA™ (pegfilgrastim-cbqv) More Accessible to Your Patients

Benefits of Coherus COMPLETE™

• The Coherus COMPLETE™ Co-Pay Assistance Program*
  - Reduces out-of-pocket costs for patients who are commercially insured
  - Ensures $0 out-of-pocket patient costs for each UDENYCA™ dose
• Patient Assistance Program*
  - UDENYCA™ can be provided at no cost to patients with financial hardship who meet program eligibility criteria
• Dedicated Field Reimbursement and Patient Access Specialists provide comprehensive reimbursement support for your practice

To get started, please contact Coherus COMPLETE™ at
1-844-4-UDENYCA
(1-844-483-3692)
Monday through Friday from 8 AM to 8 PM ET
or visit www.CoherusCOMPLETE.com

*Please see additional details regarding program eligibility on page 5.